Strengthening the Relationship Between Families and Schools: The Parents in Partnership with Educators Program (PIPE)

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# Start a conversation

# M. I. understanding

### **M.I. Understanding**

- 1. Videos
- 2. Exhibits

#### 3. PIPE Program







### The PIPE Program



## **The PIPE Program**

Four steps over a short period of time:

- 1. Information gathering session
- 2. Skills-based session
  - Binder
  - Communication skills
- 3. School meeting
- 4. Follow-up session to discuss next steps



## **Program Objectives**

- 1. Family / School history
- 2. Relationship building
- 3. Conflict analysis
- 4. Coaching
- 5. Mediation & Negotiation



## **Case Study**

Robert complained to anyone who would listen about the problem with his son's school. Charlie had been bullied since grade one, and although attempts had been made to separate Charlie from the bully, Robert felt the school had not done enough to protect him. Now in grade 5, he was so anxious it was a daily struggle to get him to school. After another incident, Robert and his wife Michele confronted the school's principal, demanding that the bully be suspended and transferred to a different school to get him away from Charlie. When the principal insisted that was not possible, Robert accused her of favouring the bully and the couple requested that Charlie be transferred to a different school district. After this request was denied, Michele took to social media to criticize the principal and attack the bully's family.

At this point, a friend of Robert's suggested that the PIPE program might be able to help them. After an initial phone interview, during which Michele indicated her desire to withdraw Charlie from school and take their case to the local media, the PIPE representative arranged a face-to-face meeting with Robert and Michele.



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#### **Preliminary Research**



### **Research Objectives:**

- 1. Explore why parents enroll in the program and what they gain from their involvement.
- 2. Gain a deeper understanding of the factors that help parents improve their communications with their child's school.



# Methodology

#### **Measures:**

- De-identified parent files (n = 10)
- Semi-structured Interviews (n = 8)

#### **Interview Participants:**

- Eight parents (100% female)
- Children on IEPs (M = 1.75, SD = 1.09)
- Children aged 4-13 years old (64.3% male, 35.7% female; *M* = 8.91, *SD* = 3.26)

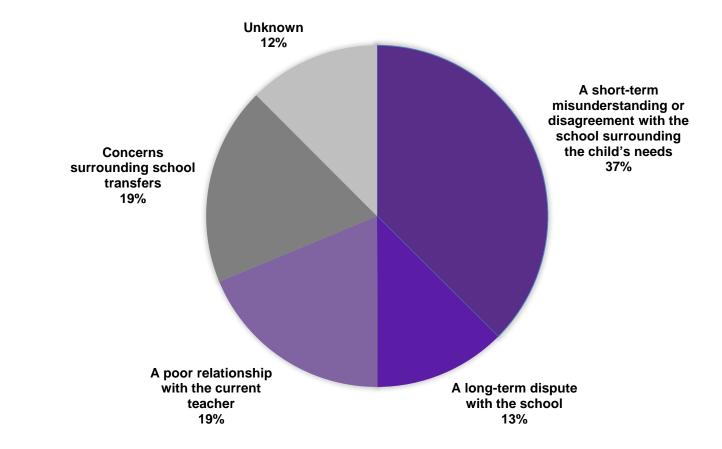
#### **Data Analysis:**

- Descriptives
- Content Analysis



#### **File Review**

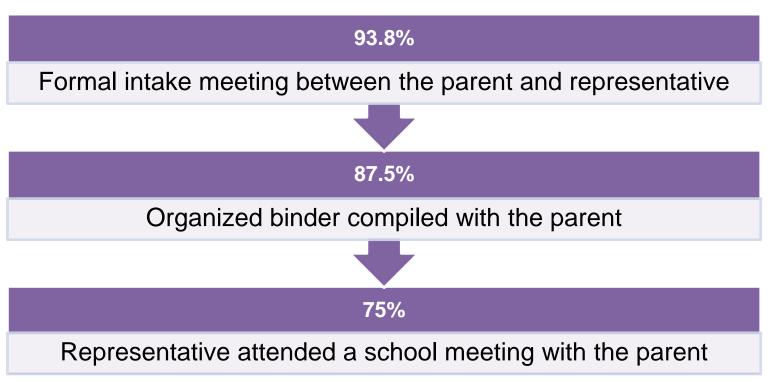
#### Main conflicts with the school:





#### **File Review**

#### **Program components:**



\*Follow-up meetings were not recorded in the files



### **File Review**

Frequencies of Health	n, School, and Family Related Concerns	
Type of Concern		Percent (%)
Health concern		
	Speech and language delay diagnosis	18.75
	Possible speech and language delay*	6.25
	Anxiety diagnosis	31.25
	Possible anxiety*	6.25
	Oppositional defiant disorder diagnosis	12.50
	Attention-deficit/-hyperactivity disorder diagnosis	18.75
	Possible sensory issues*	18.75
	Possible fine motor skill issues*	6.25
	Sleep disorder diagnosis	6.25
	Possible sleep disorder*	12.50
	Learning disability diagnosis	6.25
Behavioural concern		
	Self-regulation (incl. aggression)	18.75
	Attention	12.50
School concern		
	School refusal	12.50
	Peer victimization	25.00
Family concern		
	Experienced domestic violence	6.25

*Note:* N = 16. Most children presented with multiple concerns (M = 2.50, SD = 1.30) \*Details of an official diagnosis were not provided.



#### **Parent Interviews**

#### 1. HAVING SOMEONE ON YOUR TEAM

Personalized support

Willingness and openness to attend school meetings

Guidance in the form of resources

It was just a huge relief to find somebody who was willing to actually just sit and listen and genuinely help me with the process. (ID 100)



#### **Parent Interviews**

#### 2. LEARNING AND HONING NEW SKILLS

Organization skills

**Communication skills** 

On specific strategies learned: Being organized and being well prepared before going to meetings at my son's school. Very well prepared. (ID 101)



#### **Parent Interviews**

#### 3. PARENTS' ROLE AS ADVOCATES

Self-confidence

Personal responsibility

Stigma reduction and openness with others

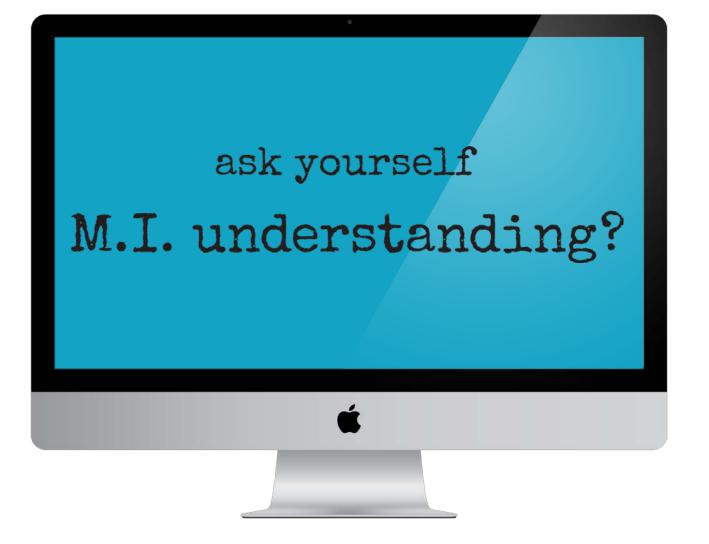
Everyone's always talking about what's not working... well, what is working? What was the good quality? What are the things that are good about my son, not just what are his problems. (ID 100)



#### Conclusions

- Parents gained a "second wind" and a renewed sense of confidence and hope through the program
- The program illustrated the importance of encouraging self-efficacy and confidence in parents
- The program is relatively new and is currently being piloted with only one facilitator. It is will be important to continue to evaluate as it grows





#### **QUESTIONS / COMMENTS?**

